



Karen started at St. Joseph's in 1983 as a ward clerk. In 1987, she started working in medical records, and has been there ever since.

Karen's day consists of going through patient records from the previous day discharges. She scans them into the computer, looks for deficiencies, monitors deficiencies, and works with providers for completion, and helps with questions about transcriptions. "I enjoy making sure the charts are complete," Karen explained.

Medical records provide health history for insurances and patient's personal record. Karen's role occurs at the end of a patients experience at ORHC. "I work hard to take care of everything timely, and I am always available for questions, and I make sure I can get them answered."

"Karen is one of the go to people in HIM. Her many years of service and knowledge base is invaluable. She stops whatever she is working on to help staff out," said Terri Houk, Director of Health Information Management. "She has a good sense of humor, and is an excellent sounding board for good ideas."

"I really like what I do," Karen stated.

ORHC appreciates the diligent and precise work Karen does to bring the patients experience to a full completion.