



Ottumwa Regional Health Center is driven by our mission of *making communities healthier.*® We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Lifepoint Health and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



William Kiefer, CEO

2023 Community Benefits



Added 78 employed and independent providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in anesthesiology, cardiology, emergency and family medicine, OB/GYN, pathology, pediatrics, sleep medicine, telemedicine, telepsychology, teleradiology and more.



Made more than \$5 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included a da Vinci surgical robot, an Omnicell XT conversion, a Sensoscientific temperature monitoring system and the opening of our new Cath Lab.



Distributed a payroll of \$42,284,558 to approximately 415 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated more than \$10.1 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$6,544,949 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



Ottumwa Regional Health Center provides the Wapello County ambulance services, and performed over 4,000 emergency runs in 2023.



Ottumwa Regional Health Center invited employees, physicians and members of the community to tour the new Cardiac Catheterization Lab.

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Bridge View Center – Bronze Sponsorship
- Bridge View Center – Family Fest
- Indian Hills Community College
- Iowa Media Network – In-Game Sponsorship
- Ottumwa Leadership Academy
- Partners in Progress – Holiday Lights Sponsor
- Partners in Progress – Ottumwa Rodeo
- Partners in Progress – 2023 Golf Sponsorship
- Partners in Progress – 2023 Lemonade Pucker Pal
- Southeast Iowa Symphony Orchestra
- Wapello County Childrens Alliance Tournament

Economic Impact

Charity and other uncompensated care (includes charity care, uninsured discounts and uncompensated care)	\$10,138,036
Community benefit programs	\$95,615
Professional development	\$79,224
Physician recruitment	\$16,391
Taxes paid	\$6,544,949
Property and other taxes	\$1,702,954
Provider taxes	\$2,423,285
Payroll taxes	\$2,000,698
Sales taxes	\$418,012

2023 Total
\$16,778,600

2023 Board of Trustees

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